Olympic Community of Health

Agenda (Action items are in red)

Board of Directors Meeting March 13, 1:00-3:00 pm | 7 Cedars Hotel & Casino

Key Objective: To collaboratively advance the work of Olympic Community of Health

#	Time	Topic	Purpose	Lead	Attachment
1	1:00	Welcome, introductions, land acknowledgement, housekeeping	Welcome	Heidi Anderson	
2	1:10	Consent agenda	Action	Heidi Anderson	1. BOD Minutes from February 13, 2023 2. March Executive Director Report 3. HB 1812 – B&O Tax 4. ACH sign on letter HB 1812 5. Jason McGill follow-up, diabetes metric 6. SBAR: ED Performance Review
3	1:15	Public Comments (2-minute max)	Information	Heidi Anderson	
4	1:20	2022 Care Connect Summary	Information	Miranda Burger & Celeste Schoenthaler	
5	1:35	Upcoming OCH funding opportunity	Information	Stormy Howell & Celeste Schoenthaler	7. Funding Opportunity Pre- Release
6	1:50	Final Coffee Break Video and summary/next steps	Information	Amy Brandt	<u>Link to Housing video</u>
7	2:15	Expanding the Table summary	Information	Miranda Burger & Partners	8. Expanding the Table reporting summary
8	2:55	Good of the Order – Board member and public comments (2-minute max)	Information	Heidi Anderson	
9	3:00	Next meeting & Adjourn April 10 Location: 7 Cedars Hotel & Casino Lunch is provided prior to the meeting, and everyone is welcome at a post-meeting social hour.	Information	Heidi Anderson	





CLALLAM • JEFFERSON • KITSAP

Board of Director's Meeting Minutes

Date: 2/13/2022 Time: 1:00 PM Location: 7 Cedars Hotel, Jamestown S'Klallam

Chair In-Person: Michael Maxwell, North Olympic Healthcare Network

Members Attended In-Person: Apple Martine, Jefferson County Public Health; Beth Johnson, Coordinated Care; Bobby Beeman, Olympic Medical Center; Brent Simcosky, Jamestown S'Klallam Tribe; Cherish Cronmiller, Olympic Community Action Programs; Heidi Anderson, Forks Community Hospital; Jody Moss; Laura Cepoi, Olympic Area Agency on Aging; Roy Walker; Stormy Howell, Lower Elwha Klallam Tribe; Susan Buell, YMCA of Pierce and Kitsap Counties; Wendy Sisk, Peninsula Behavioral Health.

Members Attended Virtually: Jolene Kron, *Salish BH-ASO*; Jolene Winger, *Quileute Tribe*; G'Nell Ashley, *Reflections Counseling*.

Non-Voting Members Attended In-Person: Jim Novelli, *Discovery Behavioral Healthcare;* Kate Jasonowicz, *Community Health Plan of Washington;* Whitney Howard, *Molina Healthcare;* Laura Johnson, *United Healthcare.*

Non-Voting Members Attended Virtually: Laurel Lee, *Molina Healthcare;* Emily Rose, *Coordinated Care;* Courtney Ward, *Community Health Plan of Washington;* Kat Latet, *Community Health Plan of Washington;* Derek Gulas, *United Healthcare;* Matania Osborn, *Amerigroup;* Siobhan Brown, *Community Health Plan of Washington;* Caitlin Safford, *Amerigroup.*

Guests and Consultants Attended In-Person: Barb Jones, *Jefferson County Public Health;* Gary Kriedberg, Linton Peterson, *West End Outreach Services;* Tanya MacNeil, *West End Outreach Services;* Jennifer Johnson-Joefield, *Peninsula Community Health Services*

Guests and Consultants Attended Virtually: Elisia Anderson, *First Step Family Support Center;* Lori Flemming, *Jefferson Behavioral Health Consortium;* Britania Ison, *West Sound Treatment;*

OCH Staff: Celeste Schoenthaler, Amy Brandt, Miranda Burger, Ruth Winkler

Minutes

Facilitator	Topic	Discussion/Outcome	Action/Results
Mike	Introductions,		
Maxwell	housekeeping, land		
	acknowledgement, review		
	virtual meeting norms		
Mike	Consent agenda		Minutes APPROVED unanimously
Maxwell			Consent
			Agenda APPROVED unanimously
Mike	Public Comments (2-		
Maxwell	minute max)		
Miranda	Value-based Purchasing	Board members expressed how	Motion for the OCH Board of
Burger &	Workgroup Report (2022)	important it is to align metrics	Directors to adopt the Olympic
VBP		to reduce provider burden. 60+	Region Case Study and directs

Workgroup		metrics is too many to keen	staff to take action to share
Workgroup Members		metrics is too many to keep track of. Board members recommend narrowing metrics down, aligning them, and focusing on a few. The challenge is finding the magic set of metrics that are meaningful and balance the right level of risk. Simpler the better. Necessary to have real-time data to guide decisions. Behavioral health and primary care contracts will most likely need to look differently. Applause for Miranda Burger! What are the outcomes we want to achieve? What are the components that lead to those outcomes? Use these questions to collectively narrow and align metrics. A collaborative approach is essential. Jason McGill shared HCA would like to simplify metrics as well. Health-related services will require partnerships with community-based organizations in the future. Some community-based organizations are able to connect to electronic health records and have ability to bill or invoice. Susan Buell shared the YMCA has listened to clinical partners and are willing and able to partner in these	staff to take action to share broadly with the OCH partner network as well as statewide partners. APPROVED unanimously Motion for the OCH Board of Directors to direct staff to continue to facilitate connections between partners and MCOs. APPROVED unanimously
		and able to partner in these efforts.	
Mike	MCO Procurement	HCA is pausing immediate work	
Maxwell		on procurement and	
		dedicating all short-term efforts to Medicaid	
		redetermination. Anticipate	
		revisiting procurement in the	
	1	I revisiting procurement in the	
		summer	
		summer. HCA would like to conduct	

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		provider groups. HCA has clearly heard that administrative simplification, streamlined provider certification, and balancing statewide and regional contracting. House Bill 1515 related to behavioral health network	
		adequacy and procurement	
		goals. Still working through	
		some of the specifics.	
Amy Brandt	2022 Annual Report	Applause for Amy!	
Amy	Coffee Break Video #5 –	Long anticipated video.	
Brandt	Community & Clinical	Applause for Amy!	
-	Partnerships	, ,	
Mike	Good of the Order –	OCH's Regional Care	
Maxwell	Board member and	Coordinator convening is on	
	public comments (2-	3/16 at the Hood Canal Vista	
	minute max)	Pavilion. Registration is open,	
		please share with your staff.	
		Peninsula Behavioral Health's	
		permanent supportive housing	
		units will be open in the spring.	
		Olympic Area Agency on Aging	
		(O3A) just launched Silver Nest	
		home sharing program,	
		matching homes to possible	
		tenants. O3A pays fees for	
		folks 60 plus.	
		When the public health emergency ends, folks on SNAP	
		could lose benefits. O3A is	
		seeking flexible dollars to	
		support people with food	
		insecurity.	
		North Olympic Healthcare	
		Network finished expanded	
		services building, started	
		seeing patients February 1.	
		Now offering vision benefits for	
		Medicaid beneficiaries. Open	
		house on March 1.	
Mike	Confirm March 13 and	Thank you, Jason McGill, for	
Maxwell	adjourn	joining today.	
		Networking lunch 12:30pm.	

Monthly Executive Director report to the OCH Board of Directors – March 2023

Hot Topics

- OCH staff facilitated a meeting in February at Peninsula College. Suzy Ames, new President of Peninsula College, requested a meeting with community partners to explore opportunities to improve and expand wraparound services for students in need. The meeting was well-attended and some new services for students will begin immediately. Staff will follow-up with Suzy in the coming weeks.
- OCH staff attended a meeting at Peninsula College where they wanted to learn from health care providers about workforce needs.
- OCH signed on in support of <u>HB 1812</u> which would allow ACHs and our partners to continue the current B&O tax exemption for waiver-related incentives.
- A new page on OCHs website was recently launched. The "<u>Our Work</u>" page provides an overview of the strategic plan focus areas, action plans, and examples of how the region is implementing the work of the strategic plan.
- OCH began key informant interviews with partners to inform planning for future renewal waiver activities regarding a community-based care coordination hub. OCH expects to share back learnings with the Board in May.

• Subcommittee reports/updates

- Executive Committee –
- o **Finance Committee** The finance committee will meet again in April, 2023.
- Funds Flow Workgroup will meet again in the summer of 2023.
- 2023 RFP Committee The committee met for a second time in February to review edits to the RFP and to discuss the process for reviewing, scoring, and making funding recommendations to the full Board. This group will meet again on May 26 to finalize recommendations for the June Board meeting.
- Visioning Taskforce- Committee is on hold.
- Upcoming meetings and events
 - o Regional Care Coordinator Meeting March 16 Hood Canal Vista Pavilion
 - Executive Committee March 28 virtual
 - o OCH Team Retreat March 30 Fred Lewis Scout Cabin
 - o Finance Committee April 3 virtual
 - Board of Directors April 10 7 Cedars Hotel and Casino
- Administrative & staffing updates
 - o The OCH team is now fully staffed!
 - The OCH team completed open enrollment for the benefits cycle that starts March
 1.
 - Staff are working to complete the 2022 fiscal year closeout and expect to come to the Board in March with financial reports.
 - Only one partner has yet to sign their 2023/2024 Pay for Performance contract for final pay for performance dollars.

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HOUSE BILL 1812

State of Washington 68th Legislature 2023 Regular Session

By Representatives Springer, Stokesbary, Chopp, and Chapman Read first time 02/10/23. Referred to Committee on Finance.

- AN ACT Relating to continuing the business and occupation tax deduction for federal funds received from a medicaid transformation or demonstration project or medicaid quality improvement program or standard; and amending RCW 82.04.43395.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 82.04.43395 and 2019 c 350 s 1 are each amended to read as follows:
 - (1) An accountable community of health may deduct from the measure of tax ((delivery system reform incentive payments)) medicaid transformation project funding distributed by the Washington state health care authority, as described in Sec. 1115 medicaid demonstration project number 11-W-00304/0, and subsequent project iterations, approved by the centers for medicare and medicaid services in accordance with Sec. 1115(a) of the social security act.
- 15 (2) A hospital that is owned by a municipal corporation or 16 political subdivision, or a hospital that is affiliated with a state 17 institution, may deduct from the measure of tax either or both of the 18 following:
- 19 (a) Incentive payments received through the medicaid quality 20 improvement program established through 42 C.F.R. 438.6(b)(2), as 21 existing on July 28, 2019, and subsequent program iterations;

(b) ((Delivery system reform incentive payments)) Medicaid transformation project funding received through the project described in Sec. 1115 medicaid demonstration project number 11-W-00304/0, and subsequent project iterations, approved by the centers for medicare and medicaid services in accordance with Sec. 1115(a) of the social security act.

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- (3) Managed care organizations may deduct from the measure of tax the incentive payments received for achieving quality performance standards established through 42 C.F.R. 438.6(b)(2), as existing on July 28, 2019.
- 11 (4) The definitions in this subsection apply throughout this 12 section unless the context clearly requires otherwise.
- 13 (a) "Accountable community of health" means an entity designated 14 by the health care authority as a community of health under RCW 15 41.05.800 and any additional accountable communities of health 16 authorized by the health care authority as part of Sec. 1115 medicaid 17 demonstration project number 11-W-00304/0.
- 18 (b) "Managed care organization" has the same meaning as provided 19 in RCW 74.60.010.

--- END ---

Dear Members of the House Finance Committee,

We are writing to ask for your support of HB1812 which would continue the business and occupation tax deduction for federal funds received from a Medicaid transformation or demonstration project.

Washington's nine Accountable Communities of Health (ACHs) work across the state to promote health equity, improve health outcomes and respond to community needs leveraging federal Medicaid 1115 waiver funding.

In 2018, the Washington State Legislature passed HB2998, acknowledging the unique work of the accountable communities of health in improving health and lowering costs "It is the legislature's intent to remedy inconsistencies in the tax structure by allowing accountable communities of health to deduct certain funds as amounts subject to business and occupation tax in order to ensure accountable communities of health receive tax relief similar to other nonprofit or public-private health care organizations"

HB 1812 is needed now because the federal government changed the fund source used for the Medicaid Transformation Project. Because the federal fund source is specified in statute, we need a technical fix to the 2018 law.

Washington's Accountable Communities of Health ask you to support HB1812 so we can continue the work supported by the Medicaid waiver to improve whole person health and wellness.

Thank you,

From: McGill, Jason T (HCA) Celeste Schoenthaler To:

Jones, Colette A (HCA); Dufresne, Kahlie (HCA) Cc:

Subject: VBP & diabetes metrics

Date: Monday, February 13, 2023 2:41:02 PM

Attachments: image001.png

image002.png

Celeste -

Thanks again for a great meeting. Very valuable discussion. Connecting us here for follow up. I've noted the discussion with HCA team – and specifically the interest in follow up to develop some real efforts to improve.

And as I briefly touched on the diabetes metric (and failed), Colette offered some additional information about the diabetes metric:

We dropped it years ago because not all the plans had the measure and we were moving to have them all line up and not have the providers go in different directions... three plans had diabetes but not the same diabetes measure (one had eye exam, two had poor control), last in 2020, I believe... So all plans were moved to a single measure instead of having them chase different ones with different messaging to providers (all were moved to ADHD for children).

Multiple diabetes measures exist but HCA clinical leadership debated on whether we should use them or not; plus the Legislative proviso (as we discussed) limited our ability to select additional metrics. Thus, we prioritized one single measure (ADHD for children) for all plans and providers rather than varying them by plan performance. We did not really have a single diabetes measure that could easily be used.

Thanks again,

jason

Jason T. McGill

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Medicaid Programs Division

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Olympic Community of Health

SBAR Executive Director Performance Review

Situation

Annually, the OCH Executive Committee conducts a performance review for the Executive Director. The Executive Committee has concluded that process for 2023 and presents their recommendation to the Board of Directors.

Background

Celeste Schoenthaler celebrated her fourth anniversary as the OCH Executive Director on March 11, 2023. As stated in the charter for the Executive Committee, the duties of the Committee include "evaluating the performance and compensation of the director". This year, the Committee asked Board members to participate in an online survey to provide feedback on Celeste's performance, sought feedback from a few OCH staff members, reviewed the self-evaluation provided by Celeste, and compiled their own feedback.

Action

Michael Maxwell, Board President, facilitated a discussion with fellow Committee members to review all feedback. He compiled the feedback and shared a full performance review with Celeste on March 3rd.

The Executive Committee recommends a 5% salary increase and one-time bonus payment of approximately 5% for the Executive Director effective 3/11/2023.

Recommended Motion

The OCH Board of Directors approves the salary increase and bonus for Celeste Schoenthaler.

Stronger Together Action Plan Implementation

Olympic Community of Health (OCH) seeks to meaningfully engage organizations and Tribes across the Olympic region to work toward the goal of "Improve individual and population health and advance equity by addressing determinants of health". There is room for everyone in this important work, whether you're a health provider, civic institution, or another community-based organization.

UPCOMING FUNDING OPPORTUNITY

Up to \$2,000,000 is available to support local projects working to improve individual and population health and advance equity by addressing determinants of health.

Sign up for OCH's newsletter (olympicch.org) to have the application sent directly to your inbox! The funding application will be released April 3, 2023.

Team up with a neighboring organization or Tribe to bring to life one of these goals!

Organizations and Tribes across the Olympic region collaborated on a list of goals to foster a region of healthy people, thriving communities. These priorities serve as a starting point to maximize collective impact, ultimately pushing us towards our vision of a healthier, more equitable three-county region.

The OCH Board of Directors has allocated \$2,000,000 to support projects addressing the following goals:

- Address and reduce stigma of those community members with a substance use disorder through community-wide education, youth engagement, and through policy and systems change.
- Increase the availability of long-term and safe transitional and respite housing options for people throughout their recovery journey.
- Embed substance use disorder (SUD) services in mobile units and jail programs including connecting people to respite and transitional housing.
- **Partner with hospitals** to ensure access to appropriate respite, supportive, transitional, or long-term housing for those transitioning out of care.
- Identify and implement creative workforce approaches to address the health-serving workforce crisis.
- Partner with schools and colleges to create pathways to address local workforce shortages.

Organizations and Tribes in the Olympic region (Clallam, Jefferson, Kitsap counties) working to advance health through collaborative action are eligible to apply under this funding opportunity.

Applications must include two or more partners working together towards a shared project goal. We have seen the transformative impact of working together.

Funded projects will:

bring together 2+ local organizations and/or Tribes

address a shared project goal (see list to the left)



Everyone has a role to play!

- Behavioral health providers
- Community-based organizations
- Dental providers
- Faith-based groups
- First responders
- Health-based coalitions & taskforces
- Hospitals
- · Judicial system

- Law enforcement
- Local government
- Primary care providers
- Public health
- Schools
- Social service agencies
- Transportation services
- Tribes
- and more!



Mark your calendars

Apr 3Funding opportunity released

Apr 10Optional Zoom info session

May 1Applications due to OCH

Jun 13Funded projects announced





Expanding the Olympic Community of Health Table Progress Summary

Olympic Community of Health (OCH) partners with health-serving organizations and Tribes across Clallam, Jefferson, and Kitsap counties to improve individual and population health and advance equity by addressing the determinants of health.

In 2022, OCH sought to meaningfully engage additional <u>partners</u> on projects including tackling stigma of substance use disorder, supporting the health-serving workforce, community-clinical linkages, addressing social determinants of health, and more. <u>OCH funded 10 partners totaling \$320,000</u>.



Funded partners implemented individual project plans as well as participated in collaborative groups to inform OCH's <u>action plans</u> for 2023-2026. OCH is proud to expand our network of partners. We are so

inspired by the creativity, innovation, and compassion present across the region. Here are some of the accomplishments and successes from these partner projects:

Together, recovery is possible

Believe in Recovery's mobile clinic is now fully operational and serves South Jefferson County M-Th each week. They were awarded grant funds, in addition to those provided by OCH, to sustain the mobile unit through 2024. They shared that they are most excited about, "bringing the services to where they are needed most in our community!"

<u>Clallam Health and Human Services</u> Harm Reduction Health Center partnered with <u>REdisCOVERY</u> to host a substance use disorder professional (SUD-P) onsite. Even in this initial project phase, three individuals were referred to treatment. Additionally, one program participant sought support to re-engage in treatment following relapse, indicating participants recognize they are supported wherever they are in their substance use journey. Moving forward they hope to complete 3-6 assessments per month. They shared, "we are excited to see the focus on stigma reduction moving forward with this work."

Olympic Peninsula Community Clinic collaborated with Clallam Health and Human Services to expand the Medications for Opioid Use Disorder jail program, as well as expand assessments twice a month on the west end of Clallam County. They shared, "the initial reaction to our introduction of services into the West End is thrilling! We are very excited to connect with other service providers and those in need of services in the West End and across the county."

Everyone housed

<u>Eagles Wings Coordinated Care</u> continued hosting process groups for residents in recovery; fostering their mission, "community serving community". They continue remodeling a transitional house for people in recovery and anticipate welcoming community members in the home by April 2023.

<u>Serenity House of Clallam County</u> partnered with <u>Clallam County Health and Human Services</u>, <u>Olympic Medical Center</u>, and <u>Olympic Peninsula Community Clinic</u> to launch a two-year medical respite pilot in November 2022. During the pilot period, medical respite will be provided at the shelter with plans to evaluate the need for another location. This pilot is an opportunity for people who are experiencing homelessness to safely recover and be discharged from hospital.

Access to the full spectrum of care

The City of Poulsbo sought to improve and expand the <u>Poulsbo Fire CARES program</u>. In the last six months, the program expanded beyond North Kitsap to include Central Kitsap Fire and Rescue. The program has seen an increase in referrals, hired a geriatric specialist to accept referrals, hired a second social worker to add Friday hours, implemented a data collection and referral software, and formed stronger partnerships.

The Port Angeles Fire Department purchased portable equipment to enhance services, communication, and referrals. Soon, they will fully launch an in-the-field blood analyzer program providing reliable and timely results to clinical providers. Representatives from the Community Paramedicine program participated in OCH's Coffee Break video series, sharing the importance of community and clinical partnerships. "The exchange of information and the collaborative brainstorming sessions have been extremely fruitful, encouraging, and insightful."

Individual needs are met timely, easily, and compassionately

The <u>Clallam Resilience Project</u> implemented Handle With Care in four school districts, a program that allows first responders to notify the school district when they encounter a child at a traumatic scene with 10 first responding agencies, and various community partners like the Prosecutor's Office and OESD. Moving forward they hope to implement an app-based notification system across Clallam County. The Clallam Resilience Project also made low-barrier funds available to partnering agencies seeking to improve their own trauma-informed practices. Example of a funded request is improved audio and recording equipment for Port Angeles Police Department investigations (limiting the need for survivors to repeat sharing their stories unnecessarily). They shared, "we are excited to be engaging in discussions with OCH and other regional trauma informed care trainers about how to best offer trauma informed care learning events for the health-serving workforce."

Rainier Health Network expanded community-based care coordination to Kitsap County. Through a connection made by OCH, they are partnering with the YMCA of Pierce and Kitsap Counties to encourage greater use of evidence-based programs supporting chronic disease management.

The <u>Sequim Food Bank</u> plans infrastructure improvements to meet increased demand and large collaborative events with health-serving partners. In the meantime, they continue to host collaborative events, offering expanded health services and resources on-site, meeting people where they are. The Sequim Food Bank discussed the connection between housing and health in <u>OCH's Coffee Break video</u>. "I am most excited about being part of a work that is creating a network of partners and providing a central place where representatives of all these agencies could be in one safe, easily accessible place so that individual needs are met timely, easily, and compassionately and everyone is treated with dignity and respect without judgement."

OCH is grateful for the many regional partners committed to collaboratively foster a healthier, more equitable three-county region. We believe the best approach to fostering health is to look to the community—elevate voices of those most impacted, maximize local strengths through collaboration, and incentivize creative solutions.

Learn more about OCH's <u>priorities for 2023-2024</u>, and ways you can get involved! Stay connected by subscribing to <u>OCH's weekly newsletter</u>.



