

Board of Director's Meeting Minutes

Date: 12/12/2022	Time: 1:00 PM	Location: Virtual
Chair Presenting Virtually: Michael Maxwell, <i>North Olympic Healthcare Network</i> Members Attended Virtually: Apple Martine, <i>Jefferson County Public Health</i>; Bobby Beeman, <i>Olympic Medical Center</i>; Brent Simcosky, <i>Jamestown S'Klallam Tribe</i>; G'Nell Ashley, <i>Reflections Counseling</i>; Jennifer Kreidler-Moss, <i>Peninsula Community Health Services</i>; Jody Moss; Jolene Winger, <i>Quileute Tribe</i>; Kim Freewolf, <i>Port Gamble S'Klallam Tribe</i>; Laura Cepoi, <i>Olympic Area Agency on Aging</i>; Lori Kerr, <i>St. Michael Medical Center</i>; Roy Walker; Stephanie Lewis, <i>Salish Behavioral Health Administrative Services Organization</i>; Stephen Kutz, <i>Suquamish Tribe</i>; Stormy Howell, <i>Lower Elwha Klallam Tribe</i>; Wendy Sisk, <i>Peninsula Behavioral Health</i> Non-Voting Members Attended Virtually: Brian Burwell, <i>Suquamish Wellness Center</i>; Jim Novelli, <i>Discovery Behavioral Healthcare</i>; Jolene Kron, <i>Salish Behavioral Health Administrative Services Organization</i>; Kate Ingman, <i>Community Health Plan of WA</i>; Laurel Lee, <i>Molina Healthcare</i>; Matania Osborn, <i>Anthem</i>; Siobhan Brown, <i>Community Health Plan of WA</i> Guests and Consultants Attended Virtually: Anne Grover, <i>First Step Family Support Center</i>; Brian Gerdes, <i>City of Port Angeles</i>; Brian Boyer, <i>Kitsap Recovery Center</i>; Bridget Glasspoole, <i>Kitsap Mental Health Services</i>; Cassidy Chang, <i>Jefferson Healthcare</i>; Chase Napier, <i>WA Health Care Authority</i>; Christina Miko, <i>First Step Family Support Center</i>; Chrystal Patterson, <i>Molina Healthcare</i>; Danielle Trammell, <i>Believe in Recovery</i>; Dawna Bryant, <i>Forks Community Hospital</i>; Gena Morgan, <i>Elevate Health</i>; Greg Brotherton, <i>Commissioner of Jefferson County</i>; Hatsi Trevathan, <i>Port Gamble S'Klallam Tribe</i>; Ingrid Henden, <i>WA Department of Social and Health Services</i>; Jason McGill, <i>WA Health Care Authority</i>; Jenny Oppelt, <i>Clallam County Health and Human Services</i>; Jessica Dennison, <i>Jamestown S'Klallam Tribe</i>; Kaela Moontree, <i>Kitsap Public Health District</i>; Kate Weller, <i>North Olympic Health Network</i>; Karla Cain, <i>Answers Counseling</i>; Karissa McLane, <i>Clallam County Health and Human Services</i>; Kirsten Jewell, <i>Kitsap County Department of Human Services</i>; Kelly Thompson, <i>Forks Community Hospital</i>; Kristina Bullington, <i>Olympic Personal Growth</i>; Laura Johnson, <i>United Healthcare</i>; Lexi, <i>Discovery Behavioral Health</i>; Lori Fleming, <i>Jefferson County Community of Health Improvement Plan</i>; Marki Lockhart, <i>WA Department of Social and Health Services</i>; Marlaina Simmons, <i>One Heart Wild</i>; Melanie Koskela, <i>Bogachiel & Clallam Bay Primary Care</i>; Michelle Mathiesen, <i>Kitsap Medical Group</i>; Minnie Whalen, <i>Clallam Resilience</i>; Paul Cunningham, <i>Jamestown S'Klallam Tribe</i>; Reba Harris, <i>AMFM Healthcare</i>; Riley Slonecker, <i>First Step Family Support Center</i>; Sandra Allen, <i>Peninsula Behavioral Health</i>; Sarah Martinez, <i>Peninsula Housing Authority</i>; Shannon Re, <i>Kitsap Children's Clinic</i>; Sharon Maggard, <i>Serenity House</i>; Sherry Churchill, <i>Jamestown S'Klallam Tribe</i>; Susan Lawlor, <i>Port Gamble S'Klallam Tribe</i>; Tanya MacNeil, <i>West End Outreach Services</i>; Tobi Perrault, <i>First Step Family Support Center</i>; Vianey Cadenas, <i>First Step Family Support Center</i>; Wendy Jones, <i>Olympic Educational Service District 114</i> OCH Staff: Amy Brandt, Ayesha Chander, Celeste Schoenthaler, Debra Swanson, Miranda Burger		

Minutes

Facilitator	Topic	Discussion/Outcome	Action/Results
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Mike Maxwell	Welcome, introductions, land acknowledgement, housekeeping		
Mike Maxwell	Consent agenda		Minutes and Consent Agenda APPROVED unanimously
Mike Maxwell	Public Comments (2-minute max)		
OCH Staff and Partners	Strategic plan focus areas: Action Plans!	Access action plan Wendy Jones OESD and Shannon Re Kitsap Children's Clinic presented the Action Plan - Conversations were rich when the committee members gathered. Very thorough! I like the collection of data so we can better determine the problems to fix. When I look at ED it measures the number of visits, not if they get the services they need in the right time and in the right manner. If the metric is number of ER visits, I don't see how this measures access. There will be questions about specifics, as it is the culmination of many conversations. It may be difficult as it has been 12 months of work and lots of discussion. What are the broad general strokes that the collaboratives come up with. This may be more useful than specifics. ED visits are on each of the action plans because it is a high-rate metric in this region.	Motion made for the OCH Board of Directors to adopt the 4 action plans as presented by the action collaboratives and instructs staff to create an implementation plan for Board discussion and vote in early 2023. APPROVED unanimously

		90% of patients showing up to the ER, should have, could have been served elsewhere. Stigma is the undercurrent. Not sure where to park that. Very thorough! I like the collection of data so we can better determine the problems to fix. Major problem with Medicaid transformation has been lack of data that is timely and meaningful for our region. Workforce also a huge issue in access as well. If you wanted to add another indicator to capture aging services access, you could add number of older adults and/or their care givers who are seeking info and services. O3A captures this data and has been funded by OCH to expand this outreach. There has been a 40% increase in the past 8 months. Housing action plan presented. We are lacking data, and we need to connect with MCOs and the state to see what else is available. Stigma and workforce here also. Maybe the measure in the ER here could be "What percent of patient visits have unstable housing situation?"	
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		United Way completes a report called the ALICE report - Asset Limited, Income Constrained, Employed. This report highlights costs in local areas. A great source of data on living expenses. Jefferson Healthcare has discussed that a significant barrier to hiring healthcare workers is often housing. While the health-serving workforce was included as a population covered, the solutions were not as focused on this population, or were not feasible in our community. Jefferson Healthcare is still looking for solutions in this space. Workforce and housing came up in the collaboration group too. We struggled to identify a potential action that our partners could impact. We are all ears if you have suggestions. There was also an interest in prioritizing marginalized communities over the workforce in this action plan. Mattie Osborn-on behalf of the MCO sector- we are happy to follow-up to have a data discussion on our role in measuring OCH's impact Now that we have a bit more clarity about what we're seeking, OCH will have another chat with MCO folks. O3A has been exploring some shared housing options.	
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		There are some shared housing apps, like Silvernest, and Nesterly. To implement this strategy there needs to be an organized manner of promotion, marketing and coordination. We all deal with this in our own ways. It is such an overwhelming problem. I am pleased to see that this action plan is proactive and about assisting people to find housing. Individual Needs action plan , Susan Lawlor presents this action plan. Individual needs are met timely, easily, and compassionately. Yes, some grey area with access. This is more on the health consumer side of the work. Maybe better title would be community engagement. O3A will be launching a home sharing program for seniors in collaboration with Silvernest in Jan 2023. Community care coordination is a key activity under the upcoming renewal waiver. SUD action plan Wow, phenomenal presentation. Great Job! I'm really excited to see the work that continues to come from this workgroup. We need to highlight that the	
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		problem is moving faster than us. The people that help with funding and regulations need to move it along faster. When we are addressing different cultures, we need to add black communities. Thanks Brian - lots there and you covered well. Nice presentations today! Thanks to everyone who participated and to staff who synthesized a lot of information! The path forward will continue to iterate and update this work. A lot of the work with align well with what is coming with the state partners and the renewal waiver. Are there guardrails in how much we bite off, has scale ability and scoping already happened? Implementation plans need to be smaller, something that can be accomplished and have some measurable outcomes. We did facilitate the process and narrow down these lists. When we establish the focus for 2023, you will see the list change annually. It does come down to capacity ultimately determined by funding and resources.	
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Mike Maxwell	Good of the Order – Board member and public comments (2-minute max)		
Mike Maxwell	Next meeting & Adjourn January 9 Location: <u>7 Cedars Hotel & Casino</u> Lunch provided prior to the meeting, and everyone is welcome at a post-meeting social hour.		