

Request for Applications

Olympic Connect Care Coordination Partners

Funding Opportunity | August 2026

Funding Purpose & Overview

Olympic Community of Health (OCH) invites organizations with an established foundation in community-based care coordination to partner through the Olympic Connect program. This unique opportunity is designed for health-serving partners throughout Clallam, Jefferson, and Kitsap counties who are already working to identify and address social needs.

Rather than funding the creation of new programs or paying for individual services, this one-time capacity-building opportunity provides the technological infrastructure, standardized workflows, and regional network support to enhance and scale existing community-based care coordination efforts. By connecting current community-based care coordination efforts into the Olympic Connect infrastructure, partners can collectively strengthen regional support networks, contribute to and capture regional data for future sustainability, and ensure no community member slips through the cracks.

What is Olympic Community of Health?

Olympic Community of Health (OCH) is a non-profit organization serving the three-county region of Clallam, Jefferson, and Kitsap counties with partnerships with the seven sovereign Tribal nations in the region. OCH is working to foster a region of healthy people, thriving communities.

Olympic Community of Health OlympicCH.org		
Purpose	Vision	Mission
To tackle health issues that no single sector or Tribe can tackle alone	A healthier, more equitable three-county region	To solve health problems through collaborative action

What is Olympic Connect?

Launched in October 2024, Olympic Connect is a service of Olympic Community of Health and operates as a Community Care Hub of Washington. As a community-centered entity, Olympic Connect supports a network of partners dedicated to addressing social needs. It centralizes administrative functions and infrastructure while fostering deep collaboration across a diverse range of partners.

Olympic Connect creates a coordinated, systemic, and [data-driven approach](#) to addressing social needs—such as job training, food assistance, transportation, healthcare, and childcare—in culturally appropriate and accessible ways. [Learn more about Olympic Connect.](#)

The big picture vision for this work is to create a unified network of partners that seamlessly connects people to the support they need to thrive. By joining this network, participating organizations and Tribes commit to a hands-on, collaborative partnership—sharing insights, standardizing how gaps are bridged, and co-designing a regional system that truly meets people where they are.

What value do partners gain?

By joining the Olympic Connect network, partners receive structural resources at no cost to their organization, including:

- **Shared (Regional and Statewide) Technology:** Access to the Connect2 Coordinator client management platform—a trusted, secure tool for managing sensitive client information. By utilizing a single, shared platform across the region, partners gain a unified method to track client journeys, cross-organizational outcomes, and collective impact.
- **Contribution to Regional Insights:** Partners play a vital role in building a robust regional dataset. By contributing to this collective pool, partners help generate the broader insights needed to demonstrate the network's overall community impact, supporting long-term regional sustainability and shared advocacy efforts.
- **Regional Collaboration:** A direct line of connection to an active network of clinical and community-based organizations, simplifying client referrals and the coordination of support services.
- **Amplified Community Visibility:** Active promotion and socialization of partner services across the regional network, raising local awareness of their programs and connecting more community members to the essential care they provide.

OCH aims to select up to five health-serving partners through this funding cycle to expand this social care network.

Scope of Work

OCH seeks new partnerships to broaden the reach of Olympic Connect and support the established workforce providing community-based care coordination.

Organization Leadership/Supervisor	Community-Based Worker (CBW)
Purpose: Integrate the Olympic Connect framework into existing organizational workflows and provide infrastructure and	Purpose: Act as the primary point of contact for clients, delivering client-led community-based care coordination. Utilize shared regional technology for secure documentation

oversight for staff utilizing shared regional technology.	of client demographics, case notes, and resource referrals.
Scope of Work	
Review, sign, and ensure staff adherence to all associated policies	Participate in Olympic Connect onboarding and Connect2 Coordinator training
Support the Community-Based Workforce while managing quality assurance to ensure high-standard services and accurate data delivery	Provide quality community-based care coordination services for Olympic Connect clients by utilizing local resource knowledge to efficiently connect clients to care
Integrate Olympic Connect policies & procedures and the shared regional technology into existing workflows	Maintain fidelity to Olympic Connect policies and procedures
Solutions-oriented feedback to OCH to support continuous quality improvement	Build network trust by conducting outreach to all new referrals within 7 business days
Deliver a brief, virtual overview of your organization's program to the wider network via the OCH Partner-led Presentation series	Document workflow outcomes, client demographics, resource referrals, and case details within the platform

Defining the Community-Based Workforce (CBW):

CBW is an inclusive term for the on-the-ground professionals dedicated to connecting people to care. This includes job titles such as Community Health Workers, Case Managers, Care Coordinators, Outreach Coordinators, Resource Navigators, and similar roles.

Eligibility

Organizations, Tribes, and governmental entities in Clallam, Jefferson, and Kitsap counties working to advance health are eligible to apply. Applicants must be an established legal entity in Washington State and in good financial standing.

Critical Requirement: Applicants must have an already established foundation in providing community-based care coordination services. This funding is intended to integrate existing staff into a shared network and does not support the development of a new position, team, or program. Health providers, Tribes, civic institutions, and community-based organizations are all welcome to apply.

Role of Olympic Community of Health

To fully support our contracted partners, OCH provides the backbone infrastructure of Olympic Connect, which includes:

Community Voice & Engagement	- Implement regional communications plan, including design and develop Olympic Connect marketing materials. - Manage Olympic Connect website. - Translate key forms and materials into additional languages. - Organize and convene regional advisory group. - Provide feedback mechanisms to inform adjustments and improvements. - Storytelling.
Sustainability & Business Operations	- Provide timely payment in alignment with funding model. - Seek additional funding to support sustainability.
Care Coordination Operations & Reporting	- Maintain Olympic Connect policy manual. - Provide guidelines for procedures and workflows. - Continuous quality improvement. - Provide and steward shared regional technology.
Network Management & Capacity Building	- Contract monitoring and oversight. - Technical assistance and support to facilitate partner success. - Recruit additional network partners working towards a social care network.
Community-Based Workforce	- Orientation & onboarding. - Technical assistance and training opportunities to address partner needs. - Organize and host convenings, learnings, and networking opportunities. - Steward learning management system.

Geographic Distribution

To ensure regionally equitable expansion, community-based workforce must be able to serve residents within the three-county region. In the application, partners will identify which subregion(s) they are available to provide services:

- Subregion#1: West End of Clallam County (west of Port Angeles and including parts of the west side of Jefferson County – Beaver, Clallam Bay, Forks, La Push, Neah Bay, Sekiu)
- Subregion#2: Port Angeles and Sequim area (Carlsborg, Joyce)
- Subregion#3: East and South Jefferson County (to include Port Townsend, Port Hadlock/Irondale, Chimacum, Quilcene, Brinnon, Port Ludlow, Nordland)
- Subregion#4: North Kitsap (Bainbridge Island, Poulsbo, Kingston, Indianola, Suquamish, Port Gamble, Hansville)
- Subregion#5: Central Kitsap (Silverdale, Keyport, Tracyton)
- Subregion#6: Bremerton and Seabeck
- Subregion#7: South Kitsap (Port Orchard, Burley, Gorst, Manchester, Olalla, South Colby, Retsil, South Park Village, Southworth)

Compensation

Contracted partners will receive a one-time, capacity-building payment of \$10,000, issued 30 days after contract execution. This funding is intended to offset the costs of integrating Olympic Connect policies and procedures and the use of the Connect2 Coordinator software into existing workflows.

Timeline (all dates in 2026 and all times in Pacific time)

Timeframe	Step	Notes
July 23	Funding opportunity released	
Aug 11 – 10-11am	Optional virtual information session	Zoom Registration
July 23 – Aug 24	Frequently asked questions (FAQ) and responses available online	FAQ Document
Aug 13	Info Session Recording available online	OCH YouTube Channel
Aug 24 by 5pm	Applications due	Submit to: Connect@OlympicCH.org
Aug 25-31	Application review and scoring	Phase 1 Screening
Sept 1	Notification of application status	Applicants will be notified via email if they will be invited to a Zoom interview
Sept 15 – 17	Virtual interviews	30-minute interviews (Phase 2)
Sept 23	Final partner selections announced	Interviewees will be notified via email if they are selected for contracting
Sept 24 onward	Contract execution	
Mid Oct - Nov	Partner onboarding and orientation	Tailored sessions available for relevant staff

Scoring and Evaluation Process

To respect applicants' time, our selection process uses a two-tiered evaluation. The written application is a brief screening designed to establish baseline eligibility and core alignment. Top-scoring applicants from this stage will be invited to a virtual interview with OCH staff.

- Phase 1: Written Application:** Evaluated on the *Care Coordination* and *Collaboration* scoring criteria. OCH staff member will conduct a technical review to ensure applications are complete. Partners will receive notification of receipt of application. Incomplete applications will not move forward to scoring.

- **Phase 2: Interview:** High-scoring applicants from Phase 1 will be invited to a 30-minute virtual interview with OCH staff. Questions will be provided three business days in advance. Interviews will be evaluated on the full scoring criteria.

Scoring Criteria

Element	Top scoring responses will demonstrate:	Evaluation	Points Available
Care Coordination	- Existing capacity/experience providing care coordination for social needs - Expertise navigating local resources and services	Application, Interview	10
Collaboration	- Understanding of and enthusiasm for the value Olympic Connect adds - Eagerness to collaborate with other network partners - Commitment to being an active, hands-on partner in building, testing, and improving network processes	Application, Interview	10
Community-Based Workforce	- On-the-ground staff possess verified, relevant experience and background in community-based work - Staff have completed training in key competencies (e.g., trauma-informed care, motivational interviewing, or cultural humility) necessary for the role	Interview	10
Community-Centered Approach	- Clear understanding of local populations and systemic health barriers - Trauma-informed and culturally relevant approach to providing services - Actionable commitment to accessibility, inclusion, and accommodations	Interview	10
Total points available			40

Decisions: OCH will consider cumulative evaluation scores, geographic distribution, and service capacities to ensure balanced representation across the three-county region.

Application Technical Assistance

- **Information session:** Join OCH for an optional information session via Zoom. Tuesday, August 11 from 10:00-11:00am. [Register here](#). A recording of the information session will be available on [OCH's YouTube Channel](#) on August 13.
- **FAQ:** A [Frequently Asked Questions document](#) will be updated regularly throughout the process.
- **Direct Support:** Email questions to Connect@olympicch.org – OCH staff will respond directly via email within 1–2 business days and log relevant answers in the public FAQ.

Contract Requirements

To ensure transparency, applicants should be prepared to meet the following requirements during the contracting phase:

- Prior to contracting, OCH will certify that the applicant is not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded in any Federal department or agency from participating in contract transactions.
- Contractors must provide proof of insurance coverage including commercial general liability insurance and automobile liability coverage. Coverage must be issued by a company authorized to do business in Washington State.
- Contractors must provide OCH with a current, completed W-9.
- OCH processes payments electronically. Contractors will be required to provide banking information for automatic payment.
- Partners will be required to keep OCH staff updated regarding staff turnover and absences, which could impact their ability to provide timely community-based care coordination services.
- Partners are required to use the cloud-based software provided by OCH and adherence to privacy and security policies is integral to the success of this work.
- Partners will be required to adhere to relevant the policies and procedures laid out in the [Olympic Connect Policy Manual](#).

Application Process Summary

1. Download the **Written Application** [\[Link\]](#).
2. Complete and email your application to Connect@olympicch.org no later than **5:00 PM on Monday, August 24**.
3. High-scoring applicants will receive a scheduling link by September 1 for a 30-minute virtual interview taking place between **September 15–17** (questions provided 3 days in advance).
4. Final selection notifications will be distributed on **September 23**.